



To Whom it May Concern,

I am writing you to notify you about our Comprehensive Community-Based Youth Services program. As you know, the CCBYS program is a free outreach-based, family-focused, counseling program for youth 11 – 17 years old who have run away and refused to return home, or whose parents will not allow them to return home. The program is trauma-informed and draws upon all the family's resources to help reduce conflict and stabilize the situation while also insuring the safety of the youth. The purpose of the program is to prevent future involvement with the juvenile justice system or child welfare systems.

Please contact me or my supervisor to make a referral to the CCBYS program. I am the Crisis Case Manager, Jennifer Siler, at One Hope United in Effingham and can be reached at 618-889-4260. My supervisor is Mimi Meyer who is in our Mount Vernon office and can be reached at 618-534-4198.

We are taking discretionary referrals for anyone that is wanting to get help for their family. Thank you for your collaboration with our program over the years!

Sincerely,

Jennifer Siler, B.S.

CCBYS Crisis Case Manager

**Comprehensive  
Community-Based  
Youth Services**  
Southern Illinois

**Mt. Vernon**

**Mimi Meyer – Supervisor,**

**c: 618-534-4198**

**Mallory Johnston –**

**Counselor/Case Manager,**

**c: 618-214-2760**

4110 N. Water Tower Place

Mt. Vernon, IL 62864

Ph: 618-242-8266

Fax: 618-242-1150

Crisis Hotline

618-242-8266

*Mallory serves Hamilton, Jefferson,  
Marion, and Wayne Counties.*

**Effingham**

**Jennifer Siler – Crisis Case**

**Manager, c: 618-889-4260**

**Ashley Delks – Counselor/Case**

**Manager, c: 217-329-4801**

1901 S. 4<sup>th</sup> St., Suite 213

Effingham, IL 62401

Ph: 217-347-5880

Fax: 217-347-5897

Crisis Hotline

618-242-8266

*Ashley serves Crawford, Fayette,  
Jasper, and Effingham counties.  
Jennifer serves all counties.*

**Olney**

**Pagan Potter – Counselor/Case  
Manager, c: 618-889-3329**

218 E. Main St.

Olney, IL 62450

Ph: 618-395-8656

Fax: 618-395-5014

Crisis Hotline

618-242-8266

*Pagan serves Clay, Edwards,  
Lawrence, Richland, and Wabash  
counties.*

**Information and Referral Line  
(to obtain statewide CCBYS  
provider information)**

877- 870-2663